

Coastal Orthodontics

548 Battlefield Blvd., S | Chesapeake, VA | 757-681-8181
2140 Great Neck Square | Virginia Beach, VA | 757-681-8181

Appointment Confirmations/Broken Appointments

We understand that everyone's time is important. However, once you make an appointment for either yourself or someone in your family, we expect you to keep it unless it is canceled at least 48 hours before the time slot that has been reserved for you or your family member. We will give you several opportunities to cancel and re-schedule well in advance should you need to do so. Our office policy is to send you a reminder one (1) week before the scheduled time, and a second reminder three (3) days before. If neither of those is confirmed via email or text, you will receive a phone call to confirm your appointment. We reserve the right to charge you \$100 for an appointment that is broken, that is not canceled, or rescheduled at least 48 hours before your confirmed scheduled appointment. We have a busy practice, and if you fail to show for your appointment, it takes a time slot away from other patients within our practice. Our office also understands that circumstances do arise that may prevent you from coming even though you may have confirmed. But please do your best to give us at least a 48-hour notice so we may use that time to serve other patients.

Legal Guardian/Parent Signature

Date